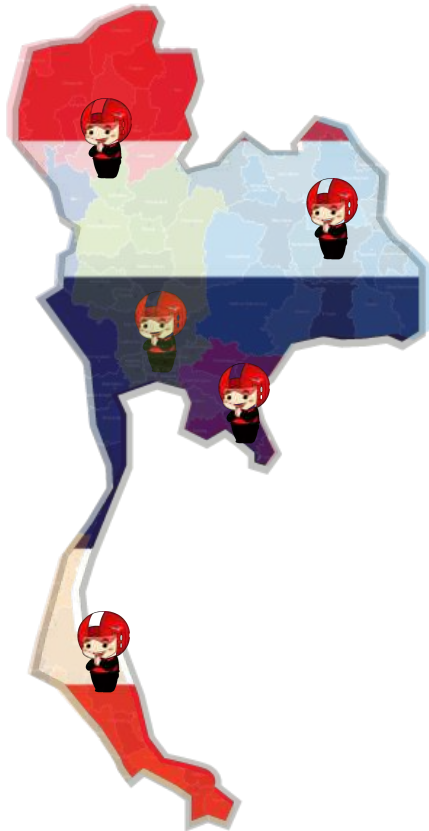

ACTION PLAN

Waralee Puttharassu
Jaja



THAILAND POST



Types of service

- ✿ Express Mail Service 1-2 Days
- ✿ Registered 2-4 Days



Post office



Box

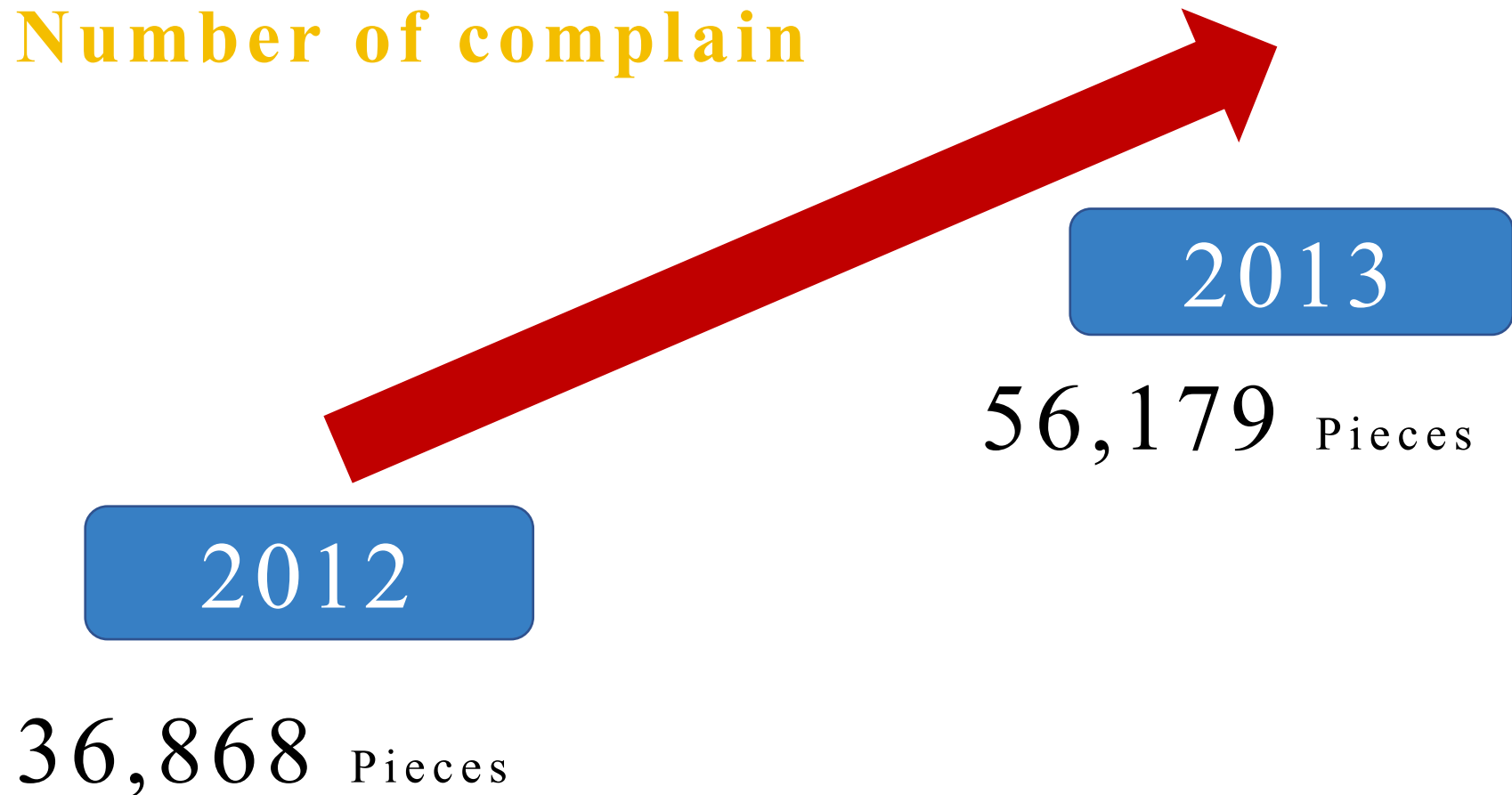


CURRENT PROBLEM

Broken



Number of complain



Necessary Activity



Expected Outcomes



Postman

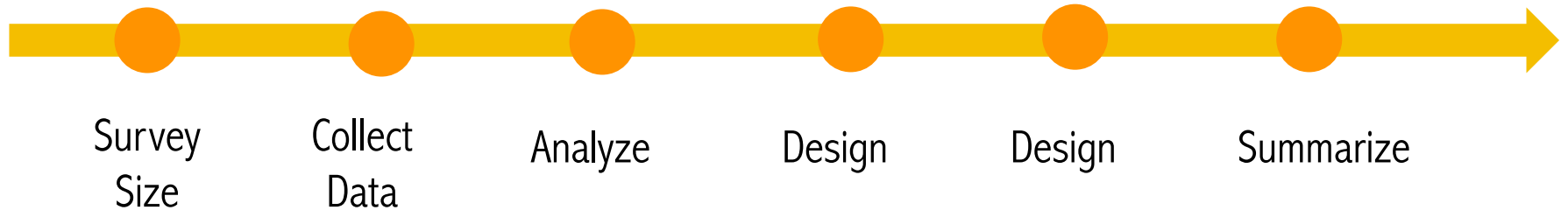


Customer

- ✧ **Decrease Cost**
- ✧ **Good Quality**

Time Frame

6 Months Project



THANK YOU